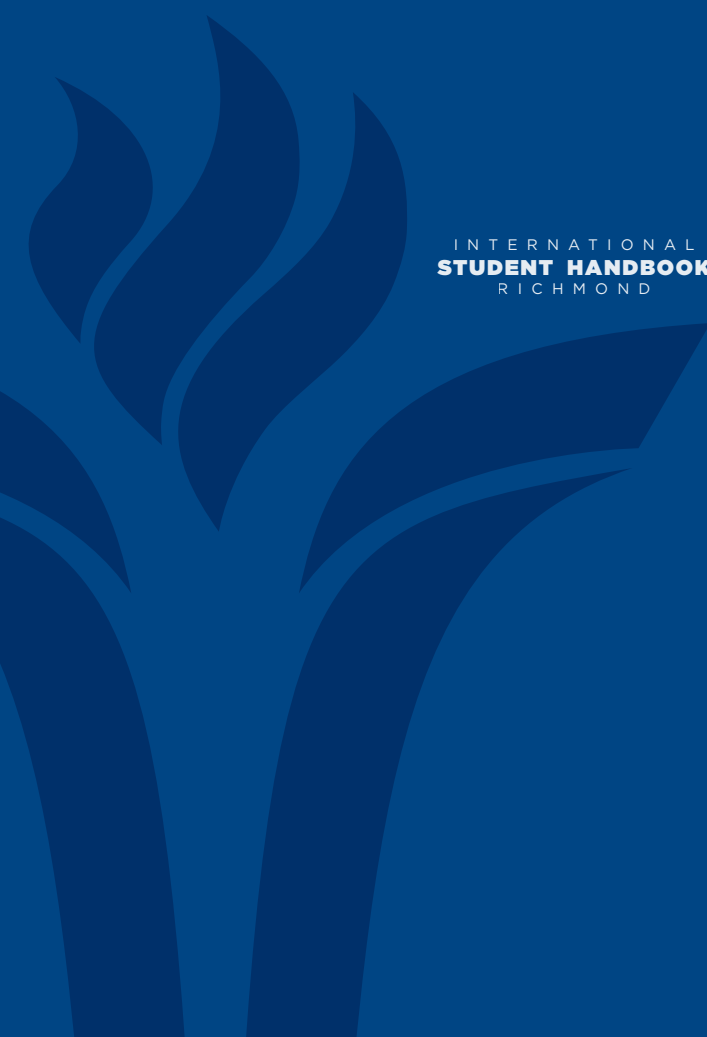


TRINITY WESTERN UNIVERSITY

INTERNATIONAL  
**STUDENT HANDBOOK**  
RICHMOND





# ADJUSTING TO LIFE IN CANADA

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# ADJUSTING TO ACADEMIC LIFE AT TWU RICHMOND

**Step One:** Pick Up Student ID Card

**Step Two:** Visit Lansdowne or Minoru  
Campus Locations (Depending  
on Your Program)

**Step Three:** Get Involved with  
Student Life Opportunities!





# FINDING HOUSING

After you arrive in Canada, you are expected to find your own housing. Below is a list of popular resources people use to look for housing options.

We highly recommend that you ask a local person you trust to help you use these resources.



\*ALWAYS USE DISCRETION AND CAUTION WHEN USING THE ABOVE RESOURCES.

# TRANSPORTATION

The Lower Mainland public transportation system involves Skytrain, local buses, and sea buses.

Our two Richmond sites are within walking distance of the following Skytrain Stations:

**Aberdeen**  
**Lansdowne**  
**Brighthouse**

For information about the different bus routes available, please visit <http://www.translink.ca>

\*PLEASE RELY ON GOOGLE MAPS OR APPLE MAPS TO ROUTE YOURSELF ACCORDING TO YOUR LOCATION.

# GROCERY SHOPPING

Richmond offers a variety of grocery store options for every individual. The most common stores students shop at for affordability and convenience are:

**Walmart:** Most affordable household and groceries selection with a limited international aisle.

**Superstore:** Affordable household items and groceries with an international aisle.

**T&T Supermarket:** Largest selection of Asian food.

\*FOR A WIDER SELECTION OF INTERNATIONAL GROCERIES, PLEASE SEE OUR GROCERY STORE PDF AT THE FOLLOWING [LINK](#).

# PHONE PLANS

To set up a local phone plan, check with any of the following carrier companies:

**Rogers**  
**Telus**  
**Bell**  
**Shaw**  
**Virgin Mobile**

Other cheaper phone companies to consider:

**Freedom Mobile**  
**Koodo Mobile**  
**Lucky Mobile**  
**Public Mobile**

\*PLEASE ALWAYS USE DISCRETION AND CAUTION WHEN USING THE ABOVE RESOURCES.

# BANKS

When opening a local bank account, you will need to bring pieces of identification, including your passport. Richmond offers a variety of Canadian and international banks such as:

TD  
RBC  
BMO  
CIBC  
Scotiabank  
HSBC  
Bank of China

# HEALTH RESOURCES

## BC Medical Services Plan

All residents of British Columbia must enroll with the Medical Services Plan (MSP).

To register for BC MSP, please [click here](#).

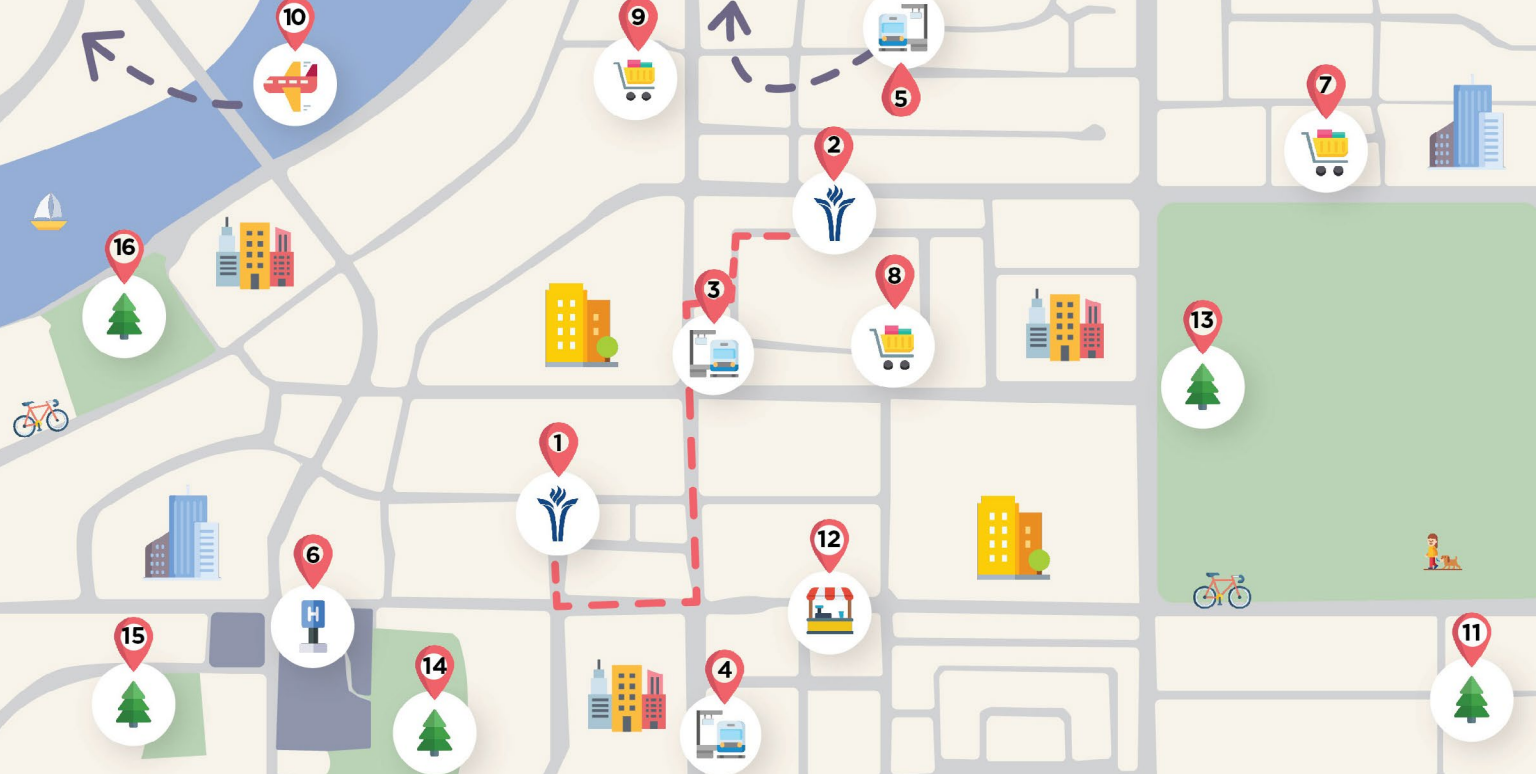
A BC Services Card will be provided after you register for MSP.

## Finding A Walk-In Medical Clinic

Find medical services [here](#).

## Updated COVID-19 Regulations

To visit the government COVID-19 response plan, please [click here](#).



# CAMPUS AREA

- 01** Minoru Campus - 6 Minute Drive to Lansdowne
- 02** Lansdowne Campus
- 03** Lansdowne SkyTrain Station
- 04** Brighthouse-Richmond SkyTrain Station
- 05** Aberdeen SkyTrain Station
- 06** Richmond General Hospital
- 07** Walmart
- 08** T&T Supermarket

- 09** Real Canadian Superstore
- 10** Vancouver International Airport
- 11** Birch Neighbourhood Park
- 12** Richmond Public Market
- 13** Garden City Lands
- 14** Minoru Lakes and Pierrefonds Gardens Walking Trail
- 15** Brighthouse Neighbourhood School Park
- 16** Water Sky Garden



# POPULAR TERMS AT TWU RICHMOND

**Student Life:** Your student experience on campus, with a dedicated staff team helping students thrive during their time at TWU-Richmond.

**Learning Commons:** A team that supports your accelerated learning through writing centre through support, peer tutoring, and learning workshops.

**Add/drop:** Deadline for adding or dropping a course for a refund.

**TFD:** Team Front Desk— a service that provides assistance with course registration, student letter, student accounts and payments, and more.

**Moodle:** the TWU Learning Management System (LMS), where you can access your course work.

**Spartans:** The Trinity Western Spartans are the athletic teams that represent Trinity Western University.

**TWUSA:** Trinity Western University Student Association (undergraduate student union), dedicated to helping students build community with one another.

**Tech Support:** Richmond's Team Campus Services is dedicated to helping you with technology (computer/phone) connection issues.

**WSR:** Wellness Services Richmond offers professional clinical support for students both virtually and face-to-face.





# GETTING CONNECTED AT TWU RICHMOND



**Tune in to our 'Refocus' podcast:** Get a chance to be a guest speaker on our podcast and develop public speaking skills.

**Alpha:** Check out an interactive course that studies big questions about Christianity.

**Day trips/retreats:** Don't miss out on some of our ongoing retreats for students to explore beautiful B.C. while engaging in experiential leadership activities.

**Spiritual formation activities:** Discover more about Christianity and your own faith journey, participate in personalized or group activities such as bible studies, chapel and more.

**Student Life events:** Look out for year-round events that represent festivals of many cultures from our student body.

**Student clubs:** Participate in student-led clubs and meet new friends and like-minded peers who have similar interests. Learn more at [www.twu.ca/Richmond-SL](http://www.twu.ca/Richmond-SL)



# STUDENT LIFE

Our focus is to enhance student life community by providing ways for students to get involved as leaders on campus, joining in leadership retreats, and helping students connect with one another during their studies.

Check out [this link](#) to learn more about Student Life.



# WHO TO CONTACT FOR STUDENT LIFE INQUIRIES:

WE ARE HERE TO SUPPORT YOU!

We have offices in at both Lansdowne and Minoru sites to support you!

If you have any questions about courses, site locations, getting involved, or need to reach out for support, contact us on our general **WeChat** accounts: [@twuvera](#) or [@twuamy](#)

## FOLLOW US ON:

 [TWU Richmond](#)

 [@TWURichmond](#)

